

Quick Reference Guide to **Feature Access Codes**

(Version 15)

CN 7244-7199713

CoralIPx

Coral **FlexiCom**

The flexible way to communicate

CN 7244-7199712
Mat Code: 699514

Quick Reference Guide to **Feature Access Codes**

(Version 15)

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Coral FlexiCom

The flexible way to communicate

Symbols

f = Hookflash (Xfer)

→ = Starting at number and continuing as defined in database sizes.

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GENERAL USER FEATURES

Account Code #1990

ACD/UCD Groups:

Calls Waiting Display (ACD) #1982 (FlexSet)

Load ID (ACD) #1973

Log In/Out (ACD) #1974

Max. Calls Waiting for Busy (ACD) #1746 (Attendant)

Primary Log-In (ACD) #1442

Release/Resume All #1975

Release/Resume (UCD) #1991

Wrap-Up Code (ACD) #1977

Wrap-Up Time - On/Off #1976

Activation Code #11 / #*1

Attendant/Operator 0

Auto Set Relocate

Boss Groups:

Call Forward All #168

Call Forward All (External) #17707

Call Forward Busy #167

Call Forward Busy (External) #17706

Call Forward No Answer	#169
Call Forward No Answer (External)	#17708
Call Forward Timed.....	#1984
Call Forward Timed (External)	#17709
Exclusive Hold	#187
Privacy	#186 / #6
Break In	f 3

Call Forward:

All	#141 / #8
All External	#17702
Busy	#140
Busy External.....	#17701
Busy/No Answer	#147 / #2
Busy/No Answer External.....	#17705
No Answer	#142
No Answer External	#17703
Timed	#1985
Timed External.....	#17704
Undefined Station.....	#17717
Call Hold	#171 / #4
Call Park	#183 / #7 / 79
Call Pickup: Directed	#180 / 77
Group.....	#181 / 76
Night (Bell/UNA).....	#192 / 78
Caller ID Control	#1444
Camp-On Call Back.....	f 2 / #176
Camp-On Offhook/Call Waiting/Call Offer	f 8
Cancellation Code.....	#10 / #*0

Conference – Group Call:

Add-On (Temporary) Group Call	#1449
Define Operator.....	#17716
Group Call Access Code	5600→
Operator Add Member.....	#1304 (prog. Key)
Operator Release Member	#1305 (prog. Key)
Release of a Single Participant.....	#1446
Terminating the Conference	#1447

Conference – Multi-Party:

Add Participant to a 3-way call	#1306 (prog. key)
Release the Last Participant	#1303 (prog. key)
Conference Lock	#1441 (prog. key)
Conference Port	7098→
Release of a Single Participant.....	#1983
Corrective Diagnostic (DC No Call)	#1989
COS Switchover.....	#149
DISA (Sustain Digit), (New Call Digit)	*, #
Do Not Disturb (DND).....	#145
Executive Privilege	#170
Flash On Trunk (calibrated opening)	f #150

FlexiCall:

FlexiCall All	#17710
FlexiCall Internal	#17711
FlexiCall External	#17712
Placing a new call	*1
Call transfer	*2
Call divert to a Coral station	*3

Enabling Voice Mail (IVR) commands	*4
Call divert to the desk phone.....	*5
Follow Me Internal + External	#189
Follow Me External.....	#17713
IRSS: (Freedom) Activation	#17714
Placing a new call	*1
Call transfer	*2
Call divert to a Coral station	*3
Enabling Voice Mail (IVR) commands	*4
Last Number Redial	* / #143
Malicious Call Trace on/off	#1740
Malicious Call Trace Printout	#1741
Message Cancel	#1440
Message Leaving / Receiving	f 5 / #175 / #5
MLPP Service.....	#17715
Outside Line Access Code.....	9
Page_Q.....	7060→

Paging, Announcing:

Public Address	7074→
Voice (to Single FlexSet)	f 6 / #191 / #3
Zone (to FlexSet Zone Group)	7300→
Passcode Change.....	#179
Phone Dial Lock	#148
Relay (accessory)	7086→
Reminder Request	#172
Reminder Snooze	4
Room Status.....	7026–7041
Saved Number/Redial	#196 / #9

Security Line	#17700
Series Call.....	f #195
Silent Monitoring (1-Way) Split	#1448
Silent Monitoring (2-Way)	f 9 / #1981
Speed Dialing:	
Private Number.....	7000→
Programming Private #.....	#193
Programming Public #	#194 (Attendant)
Public Number	6000→
Stop Dial	# / (#1300 prog. key)
Wakeup Request	#173
Wakeup Snooze.....	4
Whisper Page, Announcing.....	#1744
Whisper Page, (DND) Receiving Turn On/Off...	#1745

FlexSet FEATURES ONLY

Auto Answer - On/Off	#138
Auto Redial: Activation.....	#178
Stop Redial (hold).....	#*6
Restart Dial (cancel hold)	#*7
Priority Assign	#*8
Priority Cancel.....	#*9
Call Elapse Time Display.....	#129
Directory	#1994, ##
Headset Only - On/Off.....	#1302
Idle Display - On/Off	#137
Multilingual Displays	#1328
Music: Turn On/Off.....	#135
Music Sources.....	#1329

Paging, Receiving:		
Auto Answer	#133	
Turn On/Off	#134	
Preference	#131	
Programming Key	#139	
Ring Adjustment (0-level, 1-cadence, 2-type) ...	#136	

FlexSet PROGRAMMED KEY

Break-In	#124
Calls Waiting Display	#1325
Divert Call	#1445
Exclude Destination (split call)	#1322
Exclude Source (split call)	#1321
Forced Release	#123
Handset/SPKR.....	#1323
Help.....	#1443
LED On/Off.....	#1301
Line (Line # + Boss Group #).....	#126
Loop	#121
Loop Originating Only	#125
Mute	#1320
Name/Dial Number Display.....	#128
OCC (Other Common Carriers).....	#127
SPKR.....	#120
Xfer (Transfer/Hookflash)	#122

ATTENDANT FEATURES

Alarm Display	#1997
Alternate Attendant Destination	#146
Attendant/Unattended.....	#145

Call Forward:	All.....	#168
	All External	#17707
	Busy	#167
	Busy External	#17706
	No Answer	#169
	No Answer External	#17708
	Timed	#1984
	Timed External	#17709
Call Charge:	Printout.....	#1972
	Reset With Printout....	#1978
	Check In/Out	#1970
	Day/Night Transfer (Auto/Manual)	#1993
	Day/Night 1 – Service Mode Select	#185
	Day/Night 2 – Service Mode Select	#184
	KBO Setup	#1996
Malicious Call Trace:	On/Off	#1742
	Printout	#1743
	Message Waiting	f 7 / #156
	Scroll Fast Backward.....	#*5
	Scroll Fast Forward	#*3
Stations:	Block	#153
	Do Not Disturb	#1999
	Hot Station Delayed	#182
	Hot Station Immediate.....	#166
	Originating Only.....	#151
	Outgoing Restriction.....	#154
	Room Status.....	7010-7025
	Terminating Only	#152

Time/Date Set	#188
Trunks: Auto Guard	#1998
Busy Out.....	#155
CO Blocked Display.....	#157
Direct In Line: Day	#164
Night 1	#163
Night 2	#165
Drop On No Dial	#162
Hot Trunk Delayed.....	#161
Hot Trunk Immediate	#160
Incoming Only	#158
LAR Block.....	#1979
Outgoing Only	#190
Reserved To	#159
Wakeup Request	#1980
Wakeup Report.....	#1971

SPEED DIAL LIBRARY CODES

*x	delay dialing by x seconds (x = 1 to 9)
#0	stop dial
#1	outpulsing wait period
#2	subsequent digits, Dial Pulse
#3	subsequent digits, DTMF
#4	inhibit display
#5	enable display
#6	wait for dial tone
#8	display '-'
#9	flash/calibrated opening
##	dial # out
**	dial * out

PORTS AND DIAL DESTINATIONS

ACD/UCD Groups	350→, or 5350→
Bell/UNA	7050→
Boss Groups.....	5000→
Dial Services	4850→
DVMS Message	5400→
DVMS Port	7042→
FlexSets.....	4000→
FlexSets Direct Voice Page ..	7400→
IP FlexSet	5800→
IP LGS Trunk.....	5880→
IP Net	5900→
IP SIP Terminal	5930→
IP SIP Trunk.....	5960→
IP SLT	5860→
Modem.....	7070→
Routing Access.....	80
SLTs	2000→
Trunk DID Port	7500→, or 5100→
Trunk DID Test	3999
Trunk Direct Access.....	7100→
Trunk Groups	9, 81→, 7080→
Wireless Stations.....	5700→